



## Getting Care During a Disaster or Public Health Emergency

If the Governor of the State of New York, the U.S. Secretary of Health and Human Services, or the President of the United States declares a public health emergency or state of disaster in your geographic area, you are still entitled to care from Centers Plan for Healthy Living, LLC.

Generally, if you cannot use a network provider during a disaster, we will allow you to obtain care from out-of-network providers at in-network cost sharing. If you cannot use a network pharmacy during a disaster, you may be able to fill your prescription drugs at an out-of-network pharmacy.

During a public health emergency or state of disaster Centers Plan for Healthy Living will:

- Continue to cover Medicare Parts A and B services and supplemental Part C plan benefits even if services were provided at non-contracted facilities;
- Waive referral requirements for services that normally require referrals;
- Provide the same cost-sharing for enrollees as if the services or benefits have been received at a plan-contracted facility; and/or
- Make necessary changes that will benefit enrollees without the 30-day notification requirement.

The declaration of a public health emergency or state of disaster ends when any of the following happen:

- The source that declared the public health emergency or state of disaster declares an end;
- CMS declares an end of the public health emergency or state of disaster; or
- 30 days have passed since the declaration of the public health emergency or state of disaster and no end date was identified by the source that declared the emergency or CMS.