



Prescription Drug Transition Policy Overview

In some cases, the plan can give you a temporary supply of a drug when the drug is not on the Drug List (also called the formulary) or when it is limited in some way. This gives you time to talk with your provider about getting a different drug or to ask Centers Plan to get a special approval to continue getting the drug.

To get a temporary supply of a drug, you must be in one of these situations:

- You were in the plan last year and were taking a drug which **was** on the Drug List; but for the new year, the drug is **not** on the Drug List anymore OR the drug **is** on the Drug List, but it is **limited** in some way.
 - We will cover a temporary supply of your drug during the first 90 days of the calendar year.
 - This temporary supply will be for up to 30 days.
 - If your prescription is written for fewer days, we will allow multiple fills to provide up to a maximum of 30 days of medication.
 - You must fill the prescription at a network pharmacy.
 - Long-term care pharmacies may provide your prescription drug in small amounts at a time to prevent waste.
- You are new to the plan and you are taking a drug that is **not** on the Drug List OR you are taking a drug that **is** on the Drug List, but it is **limited** in some way.
 - We will cover a temporary supply of your drug during the first 90 days of your participation in the plan.
 - This temporary supply will be for up to 30 days.
 - If your prescription is written for fewer days, we will allow multiple fills to provide up to a maximum of 30 days of medication. You must fill the prescription at a network pharmacy.
 - Long-term care pharmacies may provide your prescription drug in small amounts at a time to prevent waste.
- You have been in the plan for more than 90 days **and** live in a long-term care facility **and** need a supply of a drug right away.
 - We will cover one 31-day supply, or less if your prescription is written for fewer days. This is in addition to the above temporary supply.
- If you experience a change in your level of care, such as you move from a hospital to a home setting, and you need a drug that is **not** on the Drug List or a drug that **is** on the Drug List, but it is **limited** in some way, but you are past the first 90 days of membership in our plan, we will cover a one-time emergency temporary supply for up to 30-days when you go to a network

pharmacy and either you or the pharmacy **ask us** for an emergency temporary supply.

- **To ask for a temporary supply of a drug** call our Pharmacy Helpdesk at 1-888-807-5717. TTY users please call 711. Representatives are available 24 hours a day, seven days a week.

When you get a temporary supply of a drug, you should talk with your provider to decide what to do when your supply runs out. Here are your choices:

- **You can change to another drug**

There may be a different drug covered by the plan that works for you. You can call Pharmacy Helpdesk at 1-888-807-5717 (TTY users call 711) 24 hours a day, 7 days a week to ask for a list of covered drugs that treat the same medical condition. The list can help your provider find a covered drug that might work for you.

OR

- **You can ask for an exception**

You or your provider can ask Centers Plan to make an exception. For example, you can ask Centers Plan to approve a drug even though it is not on the Drug List. Or you can ask Centers Plan to approve and cover the drug without limits. If your provider says you have a good medical reason for an exception, they can help you ask for one.

To learn more about asking for an exception, see Chapter 9 of your *Evidence of Coverage* available at www.centersplan.com

If you need help asking for an exception, you can contact our Pharmacy Helpdesk at 1-888-807-5717. TTY users please call 711. Representatives are available 24 hours a day, seven days a week.