



## Electronic Claims Submission and Payment

### **Electronic Claims Submission (direct)**

We offer our providers the ability to submit directly to Centers Plan for Healthy Living. If you are interested in submitting your claims directly to us in either the 837p or 837i format please contact us at 844-292-4211 and press Option 2 for the Claims Department.

### **Electronic Claims Submission (Clearing House)**

We offer two options to submit an 837i or 837p file.

**Payer ID: CPHL**            this is for our providers that submit claims currently using RelayHealth or another clearinghouse that connects to RelayHealth:

**Payer ID: CPHL1**        this is for our providers that submit claims currently using Emdeon or another clearinghouse that connects to Emdeon

### **Electronic Payment**

Centers Plan for Healthy Living offers providers FREE access to Payspan Health – a solution that delivers Electronic Funds Transfers (EFTs), Electronic Remittance Advice (ERAs)/Vouchers, and much more. Payspan Health enables online presentation of remittance/vouchers and straightforward reconciliation of payments to empower providers to reduce costs, speed secondary billings, improve cash flow, and help the environment by reducing paper usage.

You must receive your first payment via check. This check will provide instructions and log-in information for Payspan Health registration. If you need assistance, please contact

Payspan Provider Services at 877-331-7154  
by email [at providersupport@payspanhealth.com](mailto:providersupport@payspanhealth.com)  
visit their video library at <https://www.payspanhealth.com/help/videolibrary>.

**Thank you for your continued relationship with Centers Plan for Healthy Living. We remain committed to your satisfaction and strive to make our partnership a successful one.**