



**CENTERS PLAN
FOR HEALTHY
LIVING**

75 Vanderbilt Avenue Staten Island NY 10304  1-844-CPHL-CARES  www.centersplan.com

SERVICE AUTHORIZATION REFERENCE GUIDE

PCPs must obtain Service Authorization from CPHL before referring a Member to an out-of-network Provider. The Service Authorization Request Form can be found at www.centersplan.com/providers (Quick Links to the right). UM is available 9-5/M-F via phone (1-844-292-4211, Press 1) or email (UM@centersplan.com) to assist Providers.

*C = Covered Benefit SAR = Service Authorization Required X = Not Covered Benefit		HEALTH PLAN (LINE OF BUSINESS)				
SERVICE DETAILS		MLTC	FIDA	MAPD	DSNP	ISNP
MD Visits	Primary Care Physician (PCP) Specialists (Except those listed directly below) **Podiatry, Optometry, Dentistry, Audiology	X	C	C	C	C
		SAR	SAR	SAR	SAR	SAR
Outpatient Therapies	Physical/Occupational/Speech Therapy	SAR	SAR	SAR	SAR	SAR
	Chiropractic	X	SAR	SAR	SAR	SAR
Hospital Services	ER Visit, Observation Stay	X	C	C	C	C
	Inpatient Medical Admission Psychiatric Admission Acute Rehab	Outpatient Surgery PT, OT, SLP Detox Stay	SAR	SAR	SAR	SAR
Radiology	***Chest and Skeletal X-Rays	X	C	C	C	SAR
	Hi Tech Imaging (CT, PET, Nuclear, MRI, MRA)	X	SAR	SAR	SAR	SAR
	Ultrasound					
DME & Medical Supplies	Monaural Hearing Aid Hearing Aid Batteries	C	C	C	C	C
	Binaural Hearing Aid Cane Fixed/Folding/Seated Walker Mattresses Hoyer Lift CPAP/BIPAP Oxygen Nebulizer Ventilator Commode Prosthetics and Orthotics Orthopedic Shoes, Inserts Diabetic Shoes	Manual Wheelchair Motorized Wheelchair Power Operated Vehicles Hospital Bed, Accessories Speech Generating Devices Wound Vac Wound Care (Gauze, Saline) Ostomy Supplies Catheters and Drain Bags Compression Stockings Diabetic Testing Supplies Enteral Formula (Tube) Feeding Pumps, Accessories	SAR	SAR	SAR	SAR
	Raised Toilet Seat Shower Chair/Transfer Bench Grab Bar/Toilet Rail/Tub Rail		SAR	SAR	X	X
CHHA	All CHHA Services (Skilled RN, PT, OT, SLP, SW, HHA)	SAR	SAR	SAR	SAR	SAR
Skilled Nursing Facility Services & LTSS	Sub-Acute Rehab	SAR	SAR	SAR	SAR	SAR
	Long Term/Custodial Care Hospice Care Respite Care	Personal Care Aid Social Day Care Adult Day Health Care	SAR	SAR	X	X
Home Infusion	Infusion Pump, Supplies, Nursing	SAR	SAR	SAR	SAR	X
Transportation	Livery	C	C	X	SAR	X
	Ambulette	SAR	SAR	X	SAR	X

*All non-participating providers require prior authorization

**Benefit Limitations apply; Delegated Vendor must be utilized

***Exception SAR required for any Member during SNF/STR inpatient confinement